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Avaya Cm A Administration Guide

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Administration Guide

ASA - (Avaya Site
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Key Features - HD
~~THE BASICS - List~~
~~Extension - Avaya~~
~~PBX 5.2 - HD THE~~
~~BASICS - Hunt~~
~~Groups - Avaya~~
~~PBX - HD~~

Avaya PBX Basic
administration 01
Hard overview

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System Administration—Migrating from
Avaya Site

Administration to
System Manager

THE BASICS—

Duplicate Station—

Avaya PBX—HD

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administration 04

avaya site

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BASICS -

Abbreviated Dialing

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Lists - PERSONAL -
Avaya PBX R12 -
HD 21 Avaya SMGR
traceSM

How to look for
administration
changes in Avaya
Aura
Communication
Manager history log
Avaya CM CMM
Messaging Trunk
Avaya Phone
Tutorial

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Backup Avaya Aura
System Manager

6.2 Installation and
Configuration of
Avaya 1600/9600
Series IP

Telephones (NON-
DHCP) - Avaya PBX
- HD SIP

Troubleshooting for
Beginners -
Outgoing Call Trace
Review

Introduction to

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~~Telephone Systems~~

~~How to Add SIP
users in Avaya~~

~~Aura Session~~

~~Manager ISDN~~

~~Trunking Basics~~

~~Part 2 Configuring
the Trunk R12~~

~~HD Avaya Mentor~~

~~Overview How to~~

~~Configure IP-Codec~~

~~Sets in Avaya~~

~~Communication~~

~~Manager Call~~

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Forwarding | Avaya
Aura 5.2 | THE
BASICS How to
create an Avaya
CM Video Station
Template in
System Manager
6.x

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Troubleshooting
with List Trace on
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Communication
Manager ACM

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Manager 7

Installation ~~Avaya~~
~~PBX Basic~~

~~administration 08~~

~~Determining the
software release~~

~~Avaya - How to
backup a CM 6 or 7~~

~~server~~ avaya aura
communication

manager Version 8

Installation How to

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Add a New User in
Avaya Call
Management
System How to
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announcements
using System
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03-300509 Issue
4.0 Release 5.0
January 2008

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helpdesk), an e-mail or voice mail account in the name of a person or corporate function, or a directory entry in the administrative database

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03-300509 Issue 1
June 2005

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the Designated
Processor(s) to be

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identified in the order by type, serial number, feature key, Instance, location or other specific designation, or to be provided by End User to Avaya

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- A CM text-only interface, referred to in Avaya documentation as the System Access Terminal (SAT).
- A native CM browser-based graphical interface which is named System Management Interface (SMI).
- System Manager which is used to

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manage many of
the Avaya Aura®
solution
components,
including
Communication
Manager.

Avaya Aura®
Communication
Manager 8
Administering
Avaya Aura®
Communication

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Avaya Aura Communication Manager May 2009

9 About this book

Overview Avaya

Aura

Communication

Manager is the

centerpiece of

Avaya applications.

Running on a

variety of Avaya

S8XXX Servers and

DEFINITY Servers,

and providing

control to Avaya

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Media Gateways
and Avaya
communications
devices,
Communication
Manager can be
designed to

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Avaya provides a
limited warranty on

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Avaya hardware and software. Refer to your sales agreement to establish the terms of the limited warranty. In addition, Avaya's standard warranty language, as well as information regarding support for this product while under

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warranty is available to Avaya customers and other parties through the Avaya

Avaya Call Management System Administration
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limitation, designated by name, corporate function (e.g., webmaster or helpdesk), an e-mail or voice mail account in the name of a person or corporate function, or a directory entry in the administrative database

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standard warranty language, as well as information regarding support for this product while under warranty is available to Avaya customers and other parties through the Avaya

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Release 7
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Administration 6.0

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contains the full
self extractable for
the Integrated

Management - Site
Administration 6.0.

File name - Site_Ad
min_6_00_007.exe

Avaya Support -

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Downloads - Avaya
Site Administration
6.0 ...
SNMP

Administration and
Reference Guide
Release 6.3.100

July 2015 ... Avaya
as part of its

purchase of the
Nortel Enterprise
Solutions Business
in December 2009.

The Heritage Nortel

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Software currently available for license from Avaya is the software contained within the

Avaya Aura®
Communication
Manager SNMP
Administration and
...

Avaya provides a
telephone number

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for you to use to report problems or to ask questions about your product. The support telephone number is 1-800-242-2121 in the United States.

Avaya CMS
Supervisor
To configure Avaya
CM, do the

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following: Access the CM server and open the Avaya site administration (ASA) application. Add a new Voice System by opening File → New → Voice System. Name this new system and press Next. Make sure that Network Connection is selected, then

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press Next.

Administration Avaya CM - Server Installation -

Chronical Guide

Home

Avaya National

Customer Care

Center Avaya

provides a

telephone number

for you to use to

report problems or

to ask questions

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about your contact center. The support telephone number is 1-800-242-2121.

Avaya Web Page
For information about Avaya products and service, go to www.avaya.com.

Avaya® Call
Management
System (CMS)

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Supervisor
9611G, 9621G, and
9641G

Administrator
Guide Release 6.2
16-300698 Issue
10 February 2012

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Deskphones on
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H.323. ® Avaya ®
® Guide ...

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Avaya one-X
Deskphone H.323
9608, 9611G,
9621G, and 9641G

...

Administration for
the Avaya G430
Branch Gateway
February 2011 3.
For equipment
approved after July
23, 2001: This
equipment

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complies with Part
68 of the FCC rules
and the
requirements
adopted by the
Administrative
Council on
Terminal
Attachments
(ACTA). On the rear
of this equipment
is a label that

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SNMP changes:

Two new MIBs, AVA

YA-AURA-CM-MIB

and AVAYA-AURA-

CMALARM-MIB,

replace the

previously used

G3-Avaya-MIB. See

SNMP Renewal in

6.3.111, 7.0 and

Higher Releases for

important

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information about
this change.

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Avaya Call
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This five-day
course is designed
for individuals

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responsible for the administration of the Avaya Aura Communication Manager (CM) on Release 7.0. This course consists of a combination of interactive instructor lectures followed by practical lab exercises on the Avaya Aura CM

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