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Dennis Lillicrap is a consultant and trainer in food and beverage service. He was formerly Senior Lecturer in Food and Beverage Service at Thames Valley University. John Cousins is a consultant and international authority on food and beverage operations and hospitality management and is the Director of The Food and Beverage Training Company.

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Written by acknowledged experts in food and beverage service, this is considered the standard reference book for food and drink service in the UK and in many countries overseas. It meets the needs of students working towards VRQ, S/NVQ, BTEC or Institute of Hospitality qualifications in hospitality and catering from Levels 1 to 4, or degrees in restaurant, hotel and hospitality management.

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