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The Intuitive Customer: 7 Imperatives For Moving Your Customer Experience to the Next Level Colin Shaw, Ryan Hamilton (auth.)

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The Intuitive Customer: 7 Imperatives For Moving Your ...

The Intuitive Customer: 7 imperatives for moving your Customer Experience to the next level Many organizations are witnessing their Customer measures (NPS\u2122 etc) plateau and struggle to know what to do to move their Customer Experience (CX) to the next level. To address these new problems, new thinking is needed.

The Intuitive Customer, a Book by Colin Shaw and Ryan Hamilton

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